

Here for you

How did we do?

Sheffield's Adult Health & Social Care Local Account

**Performance
data and statistics**



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Part 1: Performance Data and the Local Account

One of the main goals we want to achieve through the annual Local Account is to monitor our progress in delivery of the Adult Health and Social Care strategy. This includes establishing the areas of focus for improvement and inviting feedback and challenge from Sheffield citizens.

Part of that process is to provide a regular look at our performance data. This includes national measures that we have collected for the last few years, and allows us to compare our performance to other areas of the country. It also includes measures that we have selected locally because we know they are critical to improving our services.

As we go further down the road of delivering our vision for Adult Social Care in Sheffield, we will be developing performance and quality frameworks that tell us how we are doing against the targets we have set and the outcomes we want to see. Future issues of the Local Account will bring that performance data into the report.

Part 2: Adult Social Care Outcomes Framework (ASCOF) results 2021/22

The Adult Social Care Outcomes Framework (ASCOF) measures how well care and support services achieve outcomes that have been agreed as significant national measures, incorporating people's experience of the care they receive as well as the effectiveness of service delivery.

The measures are set out across four domains: quality of life, prevention, satisfaction and safety.

Statistics are generated from a mix of our own records of the people who we provide services to and surveys of people who use services and their carers. The carers' survey is every two years, and this is noted in the table.

The full national report is available at [Measures from the Adult Social Care Outcomes Framework, England, 2021-22 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/102422/Measures_from_the_Adult_Social_Care_Outcomes_Framework_England_2021-22.pdf)

Quality of Life

Measure	15/16 Score	16/17 Score	17/18 Score	18/19 Score	19/20 Score	20/21 Score	21/22 Score	Our Target	National Score	Regional Score
1A: Social care-related quality of life score	18.2	18.1	18.4	18.6	18.0	Postponed (COVID)	17.5	19.0	18.9	18.8
1B: The proportion of people who use services who have control over their daily life	71.7	72.6	75.7	74.8	71.2	Postponed (COVID)	68.1	78.0	76.9	77.2
1C(1A): The proportion of people who use services who receive self-directed support	85.4	88.0	76.2	77.9	73.2	73.4	100.0	n/a	94.5	95.3
1C(1B): The proportion of carers who receive self-directed support	100.0	95.0	83.9	92.1	100.0	100.0	100.0	n/a	89.3	83.1
1C(2A): The proportion of people who use services who receive direct payments	37.1	39.8	33.8	28.5	26.5	25.4	34.5	n/a	26.7	26.7
1C(2B): The proportion of carers who receive direct payments	100.0	45.6	38.7	23.6	25.6	25.1	18.6	n/a	77.6	75.6
1D: Carer-reported quality of life	Biennial Survey	7.1	Biennial Survey	7.0	Biennial Survey	Postponed (COVID)	7.3	7.7	7.3	7.4
1E: The proportion of adults with a learning disability in paid employment	3.6	4.3	3.5	4.2	4.0	3.9	3.6	7.4	4.8	4.9
1F: The proportion of adults in contact with secondary mental health services in paid employment	5	6	6	7	8	6	4	None set	6	8
1G: The proportion of adults with a learning disability who live in their own home or with their family	84.1	77.3	82.2	81.3	78.8	76.5	72.9	None set	78.8	79.9
1H: The proportion of adults in contact with secondary mental health services living independently, with or without support	69	74	68	58	54	42	12	None set	26	32
1I(1): The proportion of people who use services who reported that they had as much social contact as they would like	40.0	38.3	42.0	43.3	38.3	Postponed (COVID)	36.5	47.5	40.6	40.2
1I(2): Proportion of carers who reported that they had as much social contact as they would like	Biennial Survey	28.9	Biennial Survey	26.6	Biennial Survey	Postponed (COVID)	30.9	33.0	28.0	31.2

Prevention

Measure	15/16 Score	16/17 Score	17/18 Score	18/19 Score	19/20 Score	20/21 Score	21/22 Score	Our Target	National Score	Regional Score
2A(1): Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	21.6	24.3	13.6	16.7	22.8	17.0	24.5	14.5	13.9	17.5
2A(2): Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	987.9	824.1	657.4	749.5	816.4	588.1	658.8	768.0	538.5	611.4
2B(1): The proportion of older people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	76.7	74.7	80.5	83.9	81.2	76.5	80.5	80.0	81.8	80.4
2B(2): The proportion of older people (aged 65 and over) who received reablement/rehabilitation services after discharge from hospital	8.9	6.3	8.0	5.3	7.3	7.8	6.1	None set	2.8	2.2
2C(1): Delayed transfers of care from hospital, per 100,000 population	15.7	30.1	19.1	15.4	9.2	Nationally Paused	Nationally Paused	Nationally Paused	Nationally Paused	Nationally Paused
2C(2&3): Delayed transfers of care from hospital that are attributable to adult social care, per 100,000 population	7.7	12.5	6.4	4.6	5.2	Nationally Paused	Nationally Paused	Nationally Paused	Nationally Paused	Nationally Paused
2D: The outcome of short-term services: % not resulting in long term support	72.7	37.2	71.1	30.2	51.1	39.6	48.1	None set	77.6	70.5

Satisfaction

Measure	15/16 Score	16/17 Score	17/18 Score	18/19 Score	19/20 Score	20/21 Score	21/22 Score	Our Target	National Score	Regional Score
3A: Overall satisfaction of people who use services with their care and support	52.3	57.9	61.4	61.7	59.1	Postponed (COVID)	58.7	65.0	63.9	65.1
3B: Overall satisfaction of carers with social services	Biennial Survey	30.0	Biennial Survey	26.6	Biennial Survey	Postponed (COVID)	34.7	30.0	36.3	37.7
3C: Proportion of carers who report that they have been included or consulted in discussion about the person they care for	Biennial Survey	66.0	Biennial Survey	56.0	Biennial Survey	Postponed (COVID)	62.4	64.0	64.7	64.7
3D(1): The proportion of people who use services who find it easy to find information about support	66.7	63.0	69.5	64.3	63.9	Postponed (COVID)	60.1	73.6	64.6	64.6
3D(2): The proportion of carers who find it easy to find information about services	Biennial Survey	53.8	Biennial Survey	51.2	Biennial Survey	Postponed (COVID)	53.3	62.0	57.7	56.3

Safety

Measure	15/16 Score	16/17 Score	17/18 Score	18/19 Score	19/20 Score	20/21 Score	21/22 Score	Our Target	National Score	Regional Score
4A: The proportion of people who use services who feel safe	62.5	60.3	59.6	67.6	63.5	Postponed (COVID)	56.9	69.6	69.2	69.3
4B: The proportion of people who use services who say that those services have made them feel safe and secure	87.2	86.6	86.4	89.8	78.8	Postponed (COVID)	79.4	88.3	85.6	85.1

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